

Subject: FAQs regarding GST Grievance Redressal on National Consumer Helpline

Frequently Asked Question 5

Q: Whom do I contact to raise queries/complaints regarding not receiving benefits of GST rate changes?

Please call National Consumer Helpline (NCH) via toll free number 1915 or Whatsapp at 8800001915. Complaints/queries can also be registered on the Integrated Grievance Redressal Mechanism (INGRAM) portal.